



Health
Riverland Mallee Coorong
Local Health Network

Riverland Mallee Coorong Local Health Network

Murray Bridge Office:

PO Box 346
MURRAY BRIDGE SA 5253

Tel 08 8535 6777

Fax 08 8535 6700

Berri Office:

Maddern Street
BERRI SA 5343

Tel 08 8580 2400

Fax 08 8580 2499

ABN 44 685 908 941

www.sahealth.sa.gov.au/riverlandmalleecooronglhn

Ms Natasha Brown
General Secretary
Public Service Association of South Australia
122 Pirie Street
ADELIADE SA 5000

Email: natasha.brown@psaofsa.asn.au

Attention: Natasha Bayer, Organiser

Email: natasha.bayer@psaofsa.asn.au

Delivered by email

Dear Ms Brown

RE: IMMEDIATE RESPONSE REQUIRED - CHANGES TO ROSTERS – RIVERLAND GENERAL HOSPITAL AND MURRAY BRIDGE SOLDIERS' MEMORIAL HOSPITAL

I refer to your correspondence dated 15 September 2025 addressed to Ms Carmelina Catalano regarding changes to rosters for Emergency Department (ED) administrative staff at the Riverland General Hospital (RGH) and Murray Bridge Soldiers' Memorial Hospital (MBSMH) in the Riverland Mallee Coorong Local Health Network (RMCLHN).

Please note Ms Catalano no longer works for RMCLHN so please ensure any further correspondence is addressed to myself and forwarded to HealthRMCLHNOCEOCorrespondence@sa.gov.au to ensure a timely response.

1. Immediate cessation of proposed changes to rosters until formal consultation has taken place

RMCLHN acknowledges the importance of consultation under the South Australian Public Sector Enterprise Agreement: Salaried 2021 (EA). We confirm that no further changes will be implemented until a formal consultation process has been undertaken with affected staff and their representatives. We are committed to ensuring that this process is transparent, inclusive, and compliant with the relevant provisions of the EA.

2. Formal correspondence regarding proposed changes to swapping shifts

The proposed changes to shift-swapping process are currently under consideration and have not yet been finalised or implemented. These potential changes aim to improve operational consistency and ensure adequate coverage across all shifts. Key elements being explored include:

- Establishing a centralised approval process for shift swaps to ensure fairness and accountability.

- Introducing a minimum notice period for shift changes to support workforce planning.

These considerations are intended to support staff wellbeing and service continuity.

3. Scope and rationale of the changes

The scope of the changes includes:

- Administrative staff rostered in the Emergency Departments at Riverland General Hospital and Murray Bridge Soldiers' Memorial Hospital.
- Shift patterns, start and finish times, and shift-swapping protocols.

The rationale for these changes is based on:

- Feedback from teams regarding coverage gaps and communication challenges.
- Improved roster reliability.

4. Classification streams and roles affected

The affected roles fall within the **Administrative Services Officer (ASO)** classification stream, specifically:

- ASO2 Emergency Department administrative staff.
- Staff rostered on rotating shifts, including weekends and public holidays.

Should you require additional information please do not hesitate to contact Zia Earl Director Corporate Services Zia.Earl@sa.gov.au

Yours sincerely



Wayne Champion
Chief Executive Officer
Riverland Mallee Coorong Local Health Network

18 September 2025

cc: Director Corporate Services, Riverland Mallee Coorong Local Health Network
Human Resources, Riverland Mallee Coorong Local Health Network